



## **HR-Build A Link -Team Building Program**

Developed by:



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**By: Media Golf Productions, Inc.**

Is there a missing link in your team's ability to communicate effectively with each other or with the outside world? Have you tried all the standard team-building workshops and communication skills seminars? Do your team members come back jazzed with great ideas that never see any real action? If you're tired of spending your training dollars on the same old stuff with no demonstrated return, then let us show you how the **HR-Build A Link Training Program** will put talk into action right before your eyes.

Our new ***Build-A-Link***™ Team Building programs allow your team members to receive a classroom style workshop from a subject matter expert, a team building exercise that allows hands on experience, and a fun-filled activity that let's them enjoy the fruits of their labors. You and your Team members will get to see a live demonstration of "practice what is preached". With the **HR- Build A Link Training program**, we'll show you how easy it is to get fast results and proven ROI success.

### **Workshop Topics**

#### **Building the Communication Culture – Teambuilding Communications**

Communication skills remain the single most important issue in business today and developing people with effective communication techniques is critical to your company's success. Building on the internationally recognized *Color Code* personality test, your team members will learn what motivates their style of communication and provide them with insight into what it takes to develop powerful relationships with others. This workshop will give your team members critical insight into the reasons why some relationships take off like gang-busters and other relationships never make past "hello".

**Who Should Attend:** Executives, business owners, directors, managers, supervisors, team leaders, and anyone who has to interact with another person.

#### **Excellent Customer Service – What Customers Want**

Working effectively with customers is not a trait you are born with; it is a skill you must learn. Whether your customer is the person who buys your product or your co-worker down the hall, this workshop will provide a key to understanding what the customer wants. During this workshop you will learn the skills you need to listen effectively, arrive at diplomatic solutions when handling problematic customers, and learn how to exceed customer expectations.

**Who Should Attend:** Executives, business owners, directors, managers, supervisors, team leaders, and anyone who has a customer.

### **Leadership Skills with Heart – Developing Win-Win Solutions**

Managers are those people appointed by their company to head up a department. Leaders are the people that are looked up to by their peers and employees – regardless of their position. What makes one person a leader and another just the appointed head of a department? Learn the fundamental principals of communicating, understanding expectations, working through differences, and building trust to develop solutions that makes everyone a winner. This is not a workshop for the faint of heart – but ideally suited to those who want to make a difference – in their organization, their department, their lives.

**Who Should Attend:** Executives, business owners, directors, managers, supervisors, team leaders, and all aspiring leaders.

### **Golf & Life:**

Master one and you can handle the other! The combination can drive you wild but the lessons learned by playing the game of golf will last you a life-time! We intend on capitalizing on this non-chemical prescription to life and business success!

#### **NOTE\*\*\***

By combining the elements of professional consulting & training via seminar instruction and evaluation we will utilize workbooks, profile testing, and team building to arrive at our intended results! \* A 9 or 18 Hole Golf Putting Course will be built by your Team members during a full or ¾ day program, which will include a Putting Competition. The HR-Build A Link program will be offered as one of the many products that will be used to facilitate an effective and creative new approach to Team Building in this fantastic **Build-A-Link™ Training Series**.

**ABOUT:** The Westberry Group is a First Class Human Resources Solutions Provider based in Riverview, Florida with many notable clients. Please contact Carol Westberry, SPHR for more information.

**ABOUT:** Media Golf Productions, Inc., (MGPI) is a multi service provider of Golf Tournament planning and management services, multi-media digital entertainment production, and sports marketing and sponsorship consulting. Utilizing an “Anytime-Anywhere” concept and motto, MGPI delivers a unique and creative Portable Golf service called Portable Golf Solutions (PGS). (MGPI) is currently developing new turn key programs for group and individual fun, entertainment, and competition. Call Bob to ask any questions you might have!

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